

# The Woodlands Center

## Continue To Assess Student Satisfaction With The Student Services Offered At The Woodlands Center

**Goal Description:**

Continue to measure the student satisfaction with the student services offered at The Woodlands Center.

Students will utilize facilites and programs at TWC

RELATED ITEMS/ELEMENTS  
RELATED ITEM LEVEL 1

**Student Satisfaction With Student Services Provided At The Woodlands Center.**

**Performance Objective Description:**

Students will be satisfied with the quality of student services provided to them at The Woodlands Center.

RELATED ITEM LEVEL 2

**TWC Student Satisfaction Survey**

**KPI Description:**

It is expected that the level of satisfaction of the services provided to The Woodlands Center students will be 85% or greater.

Note: The Woodlands Center Student Survey attached.

Note: The Woodlands Center Student Survey Results attached.

**Results Description:**

All TWC administration that was involved in creating the action plan has moved elsewhere within the university or resigned. The new executive director started June 1, 2017 was unaware of this report until 6/29/17 and trained on CampusLabs July 25, 2017. Previous administration did not follow-up thus, no results.

## Number Of Sections Of Classes Offered During The Day At TWC

**Goal Description:**

Daytime sections of classes will increase at The Woodlands Center.

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

**Increase The Number Of Sections Of Classes Offered During The Day At The Woodlands Center**

**Performance Objective Description:**

Work alongside the academic departments to increase the number of classes offered during the day at The Woodlands Center.

RELATED ITEM LEVEL 2

**Increase In Number Of Day Sections**

**KPI Description:**

It is expected that there should be approximately a 10% increase in SHSU day classes at The Woodlands Center (5 each semester).

**Results Description:**

All TWC administration that was involved in creating the action plan has moved elsewhere within the university or resigned. The new executive director started June 1, 2017 was unaware of this report until 6/29/17 and trained on CampusLabs on July 25. . Previous administration did not follow-up thus, no results.

## Student Activities Offered At The Woodlands Center

**Goal Description:**

Number of student events, programs, and presence at The Woodlands Center.

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

**Increase The Number Of Student Events, Programs, And Presence At The Woodlands Center**

**Performance Objective Description:**

Work closely with the Student Activities Office, various student groups, as well as with The Woodlands Center Student Ambassadors & Bearkats of The Woods student groups to increase the number of student events, programs, and presence at The Woodlands Center.

**RELATED ITEM LEVEL 2**

**Student Activities Offered At The Woodlands Center**

**KPI Description:**

Using survey self-report data, assess students interest in various possible activities.

**Results Description:**

All TWC administration that was involved in creating the action plan has moved elsewhere within the university or resigned. The new executive director started June 1, 2017, was unaware of this report until 6/29/17 and trained in CampusLabs on July 25, 2017. Previous administration did not follow-up thus, no results.